



## data sheet

# ZoneFlex™ H500

## MULTISERVICE 802.11AC WIRED/ WIRELESS WALL SWITCH

### High Performance .11ac Integrated Wired/Wireless Wall Switch

#### BENEFITS

##### Converged IP services

Multiple SSIDs, port-based VLANs and robust authentication options make the ZoneFlex H500 ideal for supporting concurrent IP-based services such as VoIP, IPTV, high-speed Internet access and in-room device connectivity — both wired and wireless

##### Additive performance with BeamFlex+

BeamFlex+ adaptive antennas improve Wi-Fi signal quality by adapting to device location and orientation, which is ideal for better performance on handheld mobile devices

##### Standalone or centrally managed

The ZoneFlex H500 can be deployed in standalone mode or centrally managed by the Ruckus ZoneDirector, SmartZone, vSCG and SCG, or Ruckus FlexMaster systems

##### Flexible deployment options

The ZoneFlex H500 requires a single POE cable drop, reducing cabling, switch ports and power sourcing equipment

##### Sleek, inconspicuous compact form factor for best aesthetics

Installs into any standard electrical outlet box creating a low profile, secure design and front port access which eliminates unsightly cabling and disruptive furniture placement

##### Integrated POE support eliminates more wires

POE out to power devices such as IP-based VoIP phones eliminates the need for more power cords and clutter

The ZoneFlex H500 is the industry's first wired and wireless wall switch using Ruckus' patented BeamFlex+ adaptive antenna technology to deliver high-speed 802.11ac Wi-Fi in an ultra-sleek, low-profile design that can be quickly and discretely installed in a standard electrical junction box. Ideal for offering converged services in hotel guest rooms, student residences, and multi-dwelling units, the ZoneFlex H500 provides an easy way to offer multiple connections to a single room without multiple cables.

The "mobile device ready" ZoneFlex H500 features dual-polarized BeamFlex+ antennas, which adapt in real time to client device locations and physical orientations delivering consistent Wi-Fi performance.

Equipped with four Ethernet ports for in-room access, the ZoneFlex H500 can be used to connect a range of wired network devices such as IPTV set top boxes, IP telephones, or networked minibars while simultaneously providing dual band 802.11ac wireless LAN coverage. An IEEE 802.3af-compliant Power-over-Ethernet (PoE) port on the H500 allows devices such as IP telephones to be powered directly from the wall switch. The H500 itself may be powered via standard PoE or a DC power adapter.

The ZoneFlex H500 is completely inconspicuous and secure, minimizing the protrusion off the wall to make in-room cabling and furniture arrangement simple. Cable channels on the back of the H500 support legacy cabling which enable new cable pulls to override existing services, streamlining installation options and reducing costs.

The H500 can be deployed as a standalone device or centrally managed by SmartZone, ZoneDirector, or FlexMaster management platforms.

# ZoneFlex™ H500

MULTISERVICE 802.11AC  
WIRED/WIRELESS  
WALL SWITCH



## FEATURES

- Ruckus patented BeamFlex+ adaptive antennas optimized for in-room performance and mobile clients
- Matched Band Coverage ensures similar Wi-Fi coverage for both 2.4 and 5 GHz client devices
- Integrated dual radio 2x2 802.11ac Wi-Fi AP and Ethernet wall switch
- High Performance Wi-Fi and four Ethernet access ports offers HSIA
- Wi-Fi Redundancy, in-room coverage as well as corridor and adjacent room
- Powered by either POE or 48VDC
- Supplies POE power for in-room devices such as VoIP phones
- SmartCast QoS
- Multiple BSSIDs per radio with unique QoS and security policies
- WPA-PSK, WPA-TKIP, WPA2 AES, 802.11i
- 802.1X support for RADIUS and Active Directory\*
- Zero-IT and Dynamic PSK\*
- Captive portal and guess accounts\*
- Application recognition and control\*
- Mounts into standard US and EU single gang wall jack
- RJ-45 for uplink Ethernet port
- Cable channel for preserving legacy infrastructure (e.g. PBX phones)

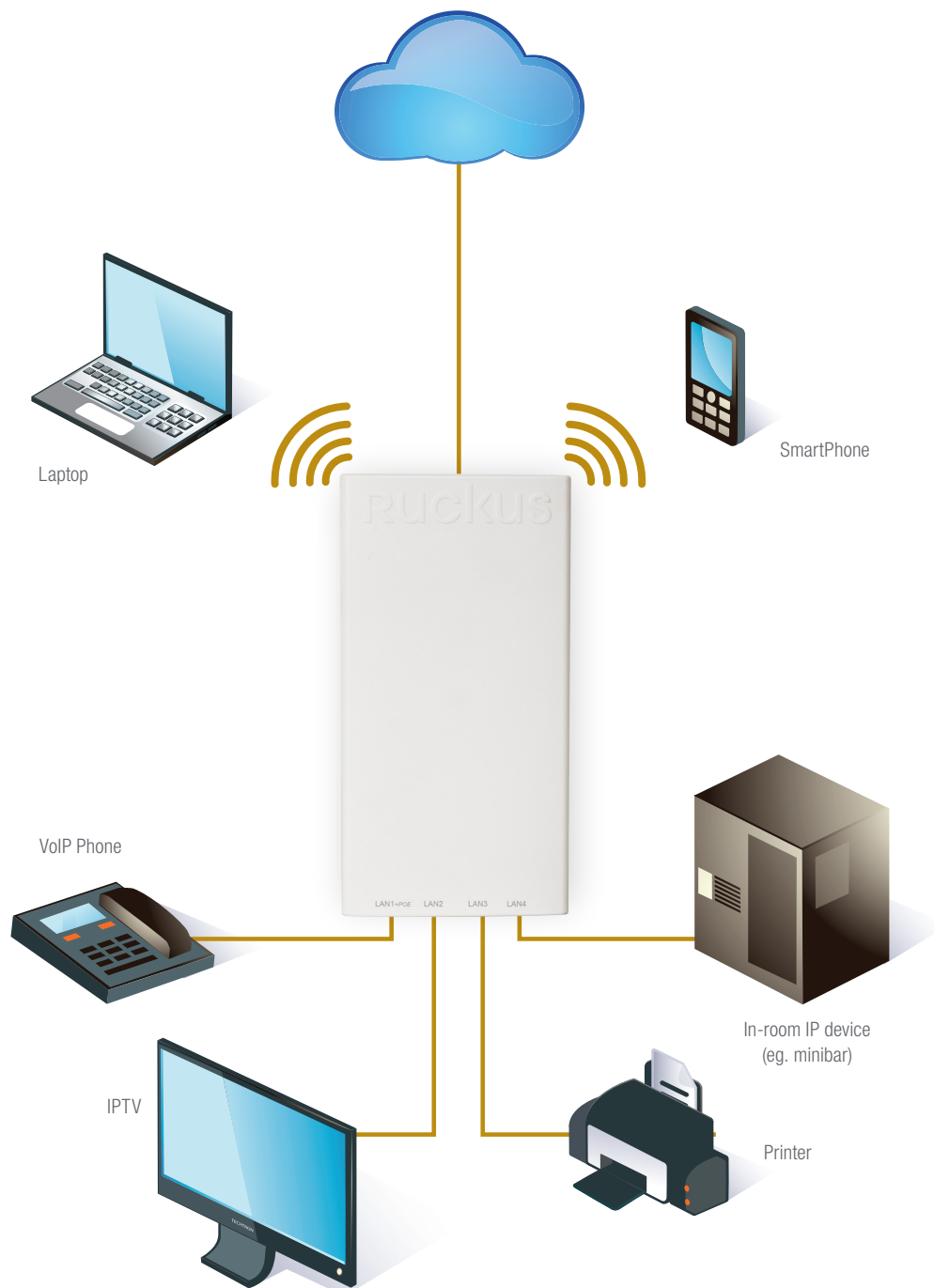
\* with ZoneDirector



# ZoneFlex™ H500

MULTISERVICE 802.11AC  
WIRED/WIRELESS  
WALL SWITCH

Converged Wired and Wireless Services



## Specifications\*

PHYSICAL CHARACTERISTICS	
POWER	<ul style="list-style-type: none"> <li>• POE 802.3af/802.3at</li> <li>• 48VDC input</li> </ul>
POWER DRAW	<ul style="list-style-type: none"> <li>• Idle (5 w)</li> <li>• Typical (6.5 w)</li> <li>• Peak (9.5 w)</li> </ul>
PHYSICAL SIZE	<ul style="list-style-type: none"> <li>• 90 mm x 171 mm, 29 mm</li> </ul>
WEIGHT	<ul style="list-style-type: none"> <li>• 210 g (.46 Lbs.)</li> <li>• 282 g (.62 Lbs.) with bracket</li> </ul>
PHYSICAL PORTS	<ul style="list-style-type: none"> <li>• 4 10/100 Mbps Base-T 802.3, 802.3u, RJ-45 Ethernet access ports.</li> <li>• 1 10/100/1000Mbps Base-T 802.3, 802.3u, 802.3ab, 802.3af (802.3at class 4) PoE input, RJ-45</li> <li>• USB 2.0 (max power 0.5 w)</li> </ul>
ENVIRONMENTAL CONDITIONS	<ul style="list-style-type: none"> <li>• Operating Temperature: 32°F (0°C) - 104°F (40°C)</li> <li>• Operating Humidity: 15% - 95% non-condensing</li> </ul>
RF	
MINIMUM RX SENSITIVITY	<ul style="list-style-type: none"> <li>• Up to -99 dBm</li> </ul>
BEAMFLEX* SINR TX GAIN	<ul style="list-style-type: none"> <li>• Up to 2 dB</li> </ul>
BEAMFLEX* SINR RX GAIN	<ul style="list-style-type: none"> <li>• 3-5 dB (PD-MRC)</li> </ul>
INTERFERENCE MITIGATION	<ul style="list-style-type: none"> <li>• Up to 5 dB</li> </ul>
* BeamFlex gains are statistical system level effects translated to enhanced SINR based on observations over time in real-world conditions with multiple APs and many clients	
PERFORMANCE AND CAPACITY	
CONCURRENT USERS	<ul style="list-style-type: none"> <li>• Up to 100</li> </ul>
VOICE CALLS	<ul style="list-style-type: none"> <li>• Up to 30</li> </ul>
MULTIMEDIA AND QUALITY OF SERVICE	
802.11e/WMM	<ul style="list-style-type: none"> <li>• Supported</li> </ul>
SOFTWARE QUEUES	<ul style="list-style-type: none"> <li>• Per traffic type (4), per client</li> </ul>
TRAFFIC CLASSIFICATION	<ul style="list-style-type: none"> <li>• Automatic, heuristics and TOS based or VLAN-defined</li> </ul>
RATE LIMITING	<ul style="list-style-type: none"> <li>• Dynamic, per-user or per-WLAN</li> </ul>
NETWORK ARCHITECTURE	
IP	<ul style="list-style-type: none"> <li>• IPv4, IPv6, dual-stack</li> </ul>
VLANs	<ul style="list-style-type: none"> <li>• 802.1Q (1 per BSSID or dynamic, per user based on RADIUS)</li> <li>• Port-based</li> </ul>
802.1X FOR ETHERNET PORTS	<ul style="list-style-type: none"> <li>• Authenticator</li> <li>• Supplicant</li> </ul>
TUNNELING	<ul style="list-style-type: none"> <li>• L2TP, PPPoE</li> </ul>

\*Specifications subject to change without notice

MANAGEMENT	
DEPLOYMENT OPTIONS	<ul style="list-style-type: none"> <li>• Standalone (individually managed)</li> <li>• Managed by ZoneDirector 1200, 3000, and 5000</li> <li>• Managed by vSCG and SmartZone 100</li> <li>• Managed by FlexMaster</li> </ul>
CONFIGURATION	<ul style="list-style-type: none"> <li>• Web User Interface (HTTP/S)</li> <li>• CLI (Telnet/SSH), SNMP v1, 2, 3</li> </ul>
WI-FI	
STANDARDS	<ul style="list-style-type: none"> <li>• IEEE 802.11a/b/g/n/ac</li> </ul>
MIMO CONFIGURATION	<ul style="list-style-type: none"> <li>• 2 x 2 : 2</li> </ul>
SUPPORTED DATA RATES	<ul style="list-style-type: none"> <li>• 802.11n/ac: 6.5Mbps – 173.4Mbps (20MHz)</li> <li>• 13.5Mbps – 400Mbps (40MHz)</li> <li>• 29.3Mbps – 867Mbps (80MHz)</li> <li>• 802.11a: 54, 48, 36, 24, 18, 12, 9 and 6Mbps</li> <li>• 802.11b: 11, 5.5, 2 and 1 Mbps</li> <li>• 802.11g: 54, 48, 36, 24, 18, 12, 9 and 6 Mbps</li> </ul>
RF POWER OUTPUT* (Aggregate)	<ul style="list-style-type: none"> <li>• 2.4 GHz: 19 dBm</li> <li>• 5.0 GHz: 22 dBm</li> </ul>
CHANNELIZATION	<ul style="list-style-type: none"> <li>• 20MHz, 40MHz, 80MHz</li> </ul>
FREQUENCY BAND	<ul style="list-style-type: none"> <li>• IEEE 802.11 b/g/n: 2.4 – 2.484 GHz</li> <li>• IEEE 802.11a/ac: 5.15 – 5.25 GHz; 5.25 – 5.35 GHz; 5.47 – 5.725 GHz; 5.725 – 5.85 GHz</li> </ul>
OPERATING CHANNELS	<ul style="list-style-type: none"> <li>• US/Canada: 1-11</li> <li>• EU (ETSI X30): 1-13</li> <li>• Channel availability is country dependent according to the local regulations</li> <li>• 5 GHz Channels - country dependent</li> <li>• 5GHz UNII-1 (2014)</li> </ul>
BSSID	<ul style="list-style-type: none"> <li>• 8 BSSIDs per radio</li> </ul>
WIRELESS SECURITY	<ul style="list-style-type: none"> <li>• WPA-PSK, WPA-TKIP, WPA2 AES, 802.11i</li> <li>• Authentication via 802.1X with ZoneDirector, local authentication database, support for RADIUS, LDAP, and Active Directory</li> </ul>

\* Maximum power varies by country

\*\*See price list for latest country certifications

## Product Ordering Information

MODEL	DESCRIPTION
ZoneFlex H500 Wi-Fi Wall Switch	
901-H500-XX00	Dual band 802.11ac Wi-Fi Wall Switch
Optional Accessories	
902-0170-XX0	Power Supply (Qty. 1)
902-0162-XX00	PoE injector (Qty. 1)

PLEASE NOTE: When ordering you must specify the destination region by indicating -US, -WW, and Z2 instead of XX.

